

CASESTUDY

# KEESAL, YOUNG & LOGAN

A tried and true partnership



## Background:

Keesal, Young & Logan is a full service law firm with a focus on corporate defense litigation. The firm, founded in 1970, has grown steadily over its long history, adding staff and additional offices all along the west coast. In 2000, the firm recognized a need to identify a payroll partner who could not only help meet the needs of the growing business, but also provide the flexibility and responsiveness it demanded.

## Problem:

Keesal, Young & Logan has a very complex payroll process that is a direct result of the company providing its employees a great deal of flexibility regarding their paychecks. The firm runs a weekly payroll and, each pay period, employees have the option to change their 401(k) deductions, and, in the event that they've accrued overtime, are provided with checks separate from their typical pay. This is done so that their benefits (health, 401(k), etc.) aren't taken out of the extra pay they've earned. Although convenient for employees, this creates a very unique and difficult challenge for the firm's accounting department.

## Solution:

When Keesal, Young & Logan began their search for a new payroll provider, they not only evaluated their need for a flexible provider that could handle their complex payroll processes, but also one that was easy-to-use and backed by a dedicated service model. The firm found that in Sentric and its SentricPayroll solution. With SentricPayroll, the firm would be able to streamline its processes and gain easy access to accurate employee data. In addition, the firm would benefit from a single-point-of-contact service model that eliminated long hold times and actually got to know the business. For the firm, that meant having an additional resource to make any necessary changes.

## Results:

For nearly 15 years, Keesal, Young & Logan has benefitted from its partnership with Sentric, maintaining a fluid payroll process thanks to its worry-free partnership that allows them the control and flexibility they demand, all back by a dedicated support staff that is happy to help when needed. This has allowed the company to continue providing its employees with full control over the money they've earned.

KEESAL  
YOUNG  
&  
LOGAN



There are very few vendors we can say we would recommend without hesitation, but Sentric is one of them. They have proven to be a true business partner, and we wouldn't trust our payroll and business taxes with anyone else."

JUSTIN HECTUS, Accounting Manager.